



Botswana Forum 2024

Date: 10th - 12th September 2024

Location: Gaborone, Botswana

Agenda: Tuesday 10th September 2024 – Pre-Conference Roundtable for Regulatory Authorities (Afternoon Session)

13:00-14:00: Registration

There will be simultaneous translation for the Regional Regulators Roundtable and Botswana Forum with translation to English, French and Portuguese.

13:00-14:00: Networking Lunch

Networking lunch for delegates attending the Roundtable.

14:00-17:30: Regional Regulatory Roundtable: Best practice regulation for the digital era

Moving from legacy telecommunications/media regulation to digital regulation – is a new regulatory model required? How do we manage the migration/transition? What are the key pillars to drive the digital economy?

- Moving to a more horizontal, collaborative approach for the digital economy
- Beyond 'model' regulations – one size rarely fits all
- New tools – predictive regulation, regulatory sandboxes
- 4IR roadmap and foundations – what role for regulators?
- Alignment of policy and regulation – “you shall” versus “you may”

14:00: Welcome and Introductions

Lynn Robinson, Director General, International Institute of Communications

Tefo Modise Setlhare, Chairperson, Botswana Communications Regulatory Authority (BOCRA)

14:15: Session 1: Approaches to regulation in the digital era – converged telecom / broadcast regulators share best practice

Stimulus speakers:

Hon. Nyombi Thembo, Executive Director, Uganda Communications Commission (UCC)

Mvilawemphi Dlamini, CEO, Eswatini Communications Commission (ESCCOM); Chairperson, CRASA

Nizam Goolam, CEO, Lesotho Communications Authority (LCA)

Daud Elvin Suleman, Director General, Malawi Communications Regulatory Authority (MACRA)

Adv. Luthando Simphiwe Mkumatela, Councillor, Independent Communications Authority of South Africa (ICASA)

15:30: Networking Break

16:00: Session 2: Approaches to regulation in the digital era – sector specific regulators share best practice

Stimulus speakers:

Dr. Aminu Maida, EVC, Nigerian Communications Commission (NCC)

Kesego Modongo, Director Legal Services, Competition and Consumer Authority (CCA), Botswana

Dr. The Hon. Allyson Leacock OR, Chairman, Barbados Broadcasting Authority; Director, International Institute of Communications

Lwando Bbuku, Manager, Economic Regulation, Markets & Competition, Zambia Information and Communications Technology Authority (ZICTA)

17:15: Closing Remarks

Lynn Robinson, Director General, International Institute of Communications

17:30-19:00: Networking reception

Time: 17:30-19:00

Pool Patio

Hilton Garden Inn

Plot 54366, Gaborone CBD

Gaborone, Botswana

A networking reception will follow directly after the end of the Regional Regulators Forum Roundtable. All delegates attending the Regional Regulators Forum on 10 September 2024 and the Botswana Forum on 11-12 September are welcome to attend.

08:30: Registration and Refreshments

There will be simultaneous translation for the Regional Regulators Roundtable and Botswana Forum with translation to English, French and Portuguese.

09:00-09:15: Welcome

Lynn Robinson, Director General, International Institute of Communications

Hon Thulagano Merafe Segokgo, Minister of Communications, Knowledge and Technology (MCKT), Botswana

09:15-09:45: Session 1: Keynote Conversation: Digital transformation in Botswana / SSA – industry's evolving roles and responsibilities to drive the digital economy

Dzene Makhwade-Seboni, CEO, Mascom Wireless

In conversation with

Dr. The Hon. Allyson Leacock OR, Chairman, Barbados Broadcasting Authority; Director, International Institute of Communications

09:45-11:00: Session 2: Tackling affordability to close the digital usage gaps in Africa: policy & regulatory levers

Moderator

Tebogo Mmoshe, Director Licensing, Botswana Communications Regulatory Authority (BOCRA); Director, International Institute of Communications

Speakers

Anriette Esterhuysen, Senior Advisor Global and Regional Internet Governance, Association for Progressive Communications

Liza Zouabi, Executive, Group Pricing Compliance and Regulatory Economics, Telkom SA

Dr. Aminu Maida, EVC, Nigerian Communications Commission (NCC)

Hon. Nyombi Thembo, Executive Director, Uganda Communications Commission (UCC)

Maano Masisi, Director – Customer Relationship Management & Commercial Coordinator, Orange Botswana

11:00-11:30: Networking Break

11:30-12:45: Session 3: Multifaceted approaches to national & international connectivity to support universal access and digital transformation: submarine cables, LEO satellites, terrestrial fibre

Moderator

Bridget Mphatso Linzie, Executive Secretary, Communications Regulators' Association of Southern

Africa (CRASA)

Speakers

Helen Kyeyune, Lead, Licensing and Regulatory Affairs, EMEA Project Kuiper, Amazon

Thabo Makenete, Head of Public Policy, Southern Africa Region, Meta

Lwando Bbuku, Manager, Economic Regulation, Markets & Competition, Zambia Information and Communications Technology Authority (ZICTA)

12:45-13:15: Session 4: Efficient methods for the assignment of high demand spectrum

– Meeting spectrum needs for future connectivity (balancing competing demands from different platforms including 5G/6G, WiFi and satellite)

Basebi Mosinyi, Deputy Director Spectrum Management, Botswana Communications Regulatory Authority (BOCRA)

13:15-14:15: Networking Lunch

14:15-15:30: Session 5: Impact of new media and digital platforms on traditional broadcasting: content development, distribution and consumption

Moderator

Masego M. Jeremiah, Head of Broadcasting and Corporate Communications, Botswana Communications Regulatory Authority (BOCRA)

Speakers

Aynon Doyle, Head Policy Analysis and Research, Regulatory Affairs, Multichoice SA

Nizam Goolam, CEO, Lesotho Communications Authority (LCA)

Nomvuyiso Batyi, CEO, Association of Comms and Technology ACT

Tumisang H. Mothei, Radio Broadcaster, Duma FM, Botswana

Thato 'Scar' Matlabaphiri, Hip Hop Artist and Podcaster

15:30-16:15: Session 6: E-Commerce and e-services: enhancing consumer protection, data privacy, and trust to support the digital economy, innovation and trade

E Commerce is a foundation for economic growth, innovation and trade and hinges on digital transformation. The market conditions and consumer expectations are evolving regarding e commerce and quality of service (QoS) as well as the enhanced trust and safeguarding data privacy are critical for growth in the e-commerce. Key elements in enhancing consumer protection in the expansion of the marketplace includes legal, policy and regulatory reforms, security measures, quality of service, and awareness and education.

Moderator

Stephanie Pillay, Managing Director, Multichoice Botswana

Speakers include

Mark Gaffley, Director of Operations, African Observatory on Responsible AI

Daud Elvin Suleman, Director General, Malawi Communications Regulatory Authority (MACRA)

16:15: Closing remarks

Lynn Robinson, Director General, International Institute of Communications

16:30: Excursion and Dinner

Kindly hosted by the Botswana Communications Regulatory Authority (BOCRA)

Wednesday 11 September 2024

Time: 16:30 hours

Dress: Casual Dress

Venue: Mmokolodi Game Reserve

More information is available [here](#) on the Mmokolodi Game Reserve

As casual dress is suggested for the excursion and dinner, you may wish to dress accordingly for the forum as there may not be time to change. The forum is scheduled to finish at 16:15 and transport will be departing from outside the hotel at 16:30.

Agenda: Thursday 12 September 2024 - Botswana Forum

09:00-09:15: Welcome

Lynn Robinson, Director General, International Institute of Communications

09:15-10:45: Session 7: AI governance – Africa at the crossroads

Creating an enabling but safe environment for the use of Artificial Intelligence for social and economic good. How are regulatory models developing in Africa?

Moderator

Mark Gaffley, Director of Operations, African Observatory on Responsible AI

Industry speakers

Charmaine Houvet, Public Policy Director, Africa, Cisco Systems

Siya Madyibi, Executive Director, Corporate, External and Legal Affairs (CELA), South Africa, Microsoft

Thabo Makenete, Head of Public Policy, Southern Africa Region, Meta

Abongile Mashele, Senior Manager: Government Affairs and Public Policy, Google

10:45-11:15: Networking Break

11:15-12:30: Session 8: Media literacy and digital skills policy: regulatory reforms, educational integration, public awareness and engagement

Moderator

Charmaine Houvet, Public Policy Director, Africa, Cisco Systems

Speakers

Mothibi Ramusi, Chairperson, Independent Communications Authority of South Africa (ICASA)

Thandi Smith, Head of Policy & Quality Programme, Media Monitoring

Professor Hopeton S Dunn JP, Professor of Communications Policy and Digital Media, University of Botswana, and Senior Research Associate, School of Communication, University of Johannesburg, South Africa

Abongile Mashele, Senior Manager: Government Affairs and Public Policy, Google

12:30-13:30: Networking Lunch

13:30-15:00: Session 9: Deep dive: Critical infrastructure security: reform, resilience and collaboration

Session leader

Martin M. Kamethu, Country Director, Serianu Botswana

Speakers

Shukya Jumanne Kiroga, Head Electronic Communications, Communication Regulators' Association of Southern Africa (CRASA)

Kebonyemodisa Diploma Mokgwathi, Chief, Engineer, Liquid Intelligent Technologies

15:00: Closing Remarks

Lynn Robinson, Director General, International Institute of Communications